



HOTEL B
Barranco, Lima

GENERAL TERMS AND CONDITIONS

Applicable until March 31st 2023

I RESERVATION REQUESTS

Reservation requests, cancellations or any other booking information shall be sent to:

E-mail: reservas@hotelb.pe

Phone: + 51 1 20 60 800

Fax: + 51 1 20 60 810

Monday to Friday from 09:00 am. to 6:00 pm.

Saturdays from 09:00 am. to 01:00 pm. (Peru Time)

Required information per reservation:

- . Complete guest(s) name(s), passport number(s) and date(s) of birth.
- . Check-in & check-out dates.
- . Number and category of Suites(s).
- . Arrival and departure time schedules and transportation details.
- . Additional services or special requirements.

II RESPONSIBILITIES

Agencies and operators are responsible for informing La Casa de Barranco SAC of any reservation's modification and shall be acknowledged by E-mail or Fax to our Reservation Desk.

It is the booking agent's responsibility to comply with our **Booking Policies and Time Limits**; otherwise the reservation will be automatically cancelled. If deadline falls on a non working day, reconfirmations or payments must be effected the previous working day before 17:00 hrs.

Any unused portion of a reconfirmed reservation will not be reimbursed whatsoever. We strongly suggest Travel Insurance for these purposes.



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III THIRD PARTY SERVICES

We are responsible for our own services. Without limitation, La Casa de Barranco SAC. not liable for any direct, indirect, consequential or incidental accident, damage, injury, loss, delay or irregularity of any kind which may be caused by reason of any act or omission beyond our control; including, without limitation any willful or negligent act or failure to act or breach of contract of any third-party such as an airline, train, local ground transportation, and/any other. Similarly, B Arts Boutique Hotel is not responsible for any loss or inconvenience due to delay or changes in schedule, default of any third party, sickness, lack of appropriate medical care, weather, strikes, acts of God or government, terrorism, criminal activity or any other cause beyond our control.

All schedule airline flights are occasionally subject to overbooking or cancellation. We are not responsible for any additional expense, omission, delay reconfirmation or re-routing that may occur in such circumstances.

IV RESERVATION POLICIES: TIME LIMITS, PAYMENT AND CANCELLATION CHARGES

Based on the party's size, two types of reservations procedures are managed: individuals and groups (series for preferred distributors will have the same terms).

A. INDIVIDUALS (FITS)

RE-CONFIRMED

Names of guests, number and category of rooms and the arrival and departure dates are required in order to request a reservation. A non-refundable 100% payment is required fifteen (15) days prior to check-in. Otherwise the reservation will be automatically cancelled without previous notification.

B. GROUPS

Groups are considered to reservations made with 04 rooms or more.

CONFIRMED

Group's name, operator's name, number and category of rooms, arrival and departure dates as well as the series complete information specifying the name of the hotel are required in order to request a reservation. This option is only available to preferred distributors.

A 50% prepayment is required sixty (60) days before check-in. Otherwise, the reservation will be automatically cancelled without previous notification

RE-CONFIRMED

The non-reimbursable 50% remaining balance due, final list of travelers and rooming list, arrival and departure details and the payment for possible additional services are required forty five (45) days prior to check-in

C. ROOMS REQUESTS

Special rooms requests are subject to availability at check-in time.



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V PAYMENT POLICIES

All payments shall be sent to either of the following bank account:

Beneficiary: LA CASA DE BARRANCO S.A.C.
Account in US dollars N° 193-1824961-1-58
Banco de Crédito del Perú
Jr. Lampa N° 499 Cercado de Lima, Perú
Telephone: 011-511-427-5600
SWIFT: BCPLPEPL
Interbank code: 002-193-001846268070-15

VI CANCELLATION POLICIES

INDIVIDUALS

All individual cancellations made 16 days before the guests' arrival date will have no cancellation penalties.

GROUPS

All group cancellations made 61 days before or more the guests' arrival date will have no cancellation penalties in the case that 50% deposit payment has not been made. In the case that 50% deposit has been made, its totality will be accredited to future reservations.

For all group cancellations made 46 days (and up to 60 days) before the guests' arrival date, the 50% deposit paid will be kept as a penalty. In the case that more than 50% deposit has been paid, the remaining balance will be accredited to future reservations.

All group cancellations made within 45 days of the guests' arrival date will have no refund (100% penalty).



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VII CHECK-IN / CHECK-OUT POLICY

CHECK-IN 15:00 hrs (3 pm)

A credit card must be swiped at the front desk upon check-in for possible additional services to be spent at the hotel. The original passports must also be presented as well as the Andean Migration Card if required.

CHECK-OUT 12:00 hrs (12 pm)

Full payment for additional services consumed at the hotel is required.

EARLY CHECK-IN / LATE CHECK-OUT

48 hours prior to arrival.

VIII NO SHOW POLICY

In case of a no show we will charge 100% of the total nights and rooms reserved.

IX COMPLIMENTARIES, GUIDES AND TOUR CONDUCTOR POLICY

COMPLIMENTARIES: For every 10 rooms paid, the eleventh room will be given at no charge.

GUIDES OR TOUR CONDUCTORS: Special rates for guides and tour conductors are available subject to availability. Please inquire when making a reservation.

X LAST MINUTE

A 100 % non-refundable payment is required for reservations requested fifteen (15) days or less prior to arrival.

XI CHILDREN POLICY

One (1) child of 5 years old or younger can share room with his/her parents without additional charge (include breakfast).



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XII SITE INSPECTION TRIPS, FAM TRIPS AND OTHER SPECIAL RATES

Special request should be addressed to our marketing team at **reservas@hotelb.pe** indicating the name of the agent, company they represent, title, country of origin, hotel, nights requested, number of rooms and the reason for the request.

XIII TAX EXEMPTION

According to Peruvian Decree of Law 919, non-residents with less than 60 consecutive days in Peru may be exempted of the payment of lodging sales taxes (VAT) only by presenting their original passport and Andean Migration Card upon check-in at the hotel. In the event that the passengers do not show the required documents or they are not legible, we will charge 18% for VAT.

Please refer to our Sales Agents for payment details.

NOTE: Our policies are subject to change without previous notice.