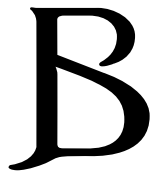




# GENERAL TERMS AND CONDITIONS

Applicable from January 1st to December 31st, 2024.





HOTEL B  
*Barranco - Lima*

## I RESERVATION REQUESTS

Any reservation requests, cancellations, or additional information should be sent to:  
E-mail: [reservas@hotelb.pe](mailto:reservas@hotelb.pe)  
Phone: + 51 1 206 0800

Monday to Friday from 8:00 am. to 6:00 pm.

Information required for reservations:

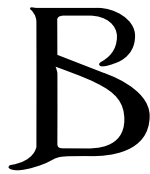
- Full name(s) of guest(s), passport number(s), nationality, and date(s) of birth.
- Check-in and Check-out dates.
- Number and Room Category.
- Arrival and Departure times, and transportation details.
- Additional services or special requirements.

## II RESPONSABILITIES

Agencies and Operators are responsible for informing La Casa de Barranco SAC about any modifications regarding reservations.

It is the Agent's responsibility who made the reservation to comply with our Reservation Policies and Time limits; otherwise, the reservation will be automatically canceled. If the deadline falls on a non-working day, payment reconfirmation must be made on the previous working day before 17:00.

Any unused portion of a confirmed reservation will not be refunded at all, which is why we recommend the use of travel insurance for these contingencies.



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### III THIRD PARTY SERVICES

We are responsible for our own services. Without limitation, La Casa de Barranco SAC shall not be liable for any direct, indirect, consequential, or incidental accidents, damages, injuries, losses, delays, or irregularities of any kind that may be caused by reason of any act or omission beyond our control; including, but not limited to, any act or omission or breach of contract by any third party, whether intentional or negligent, such as an airline, train, local ground transportation, and/or any other. Similarly, Hotel B is not liable for any loss or inconvenience due to delay or changes in schedule, default by any third party, illnesses, lack of proper medical care, weather, strikes, acts of God or government, terrorism, criminal activity, or any other cause beyond our control. All flight schedules for ticket sales are occasionally subject to overbooking or cancellation. We are not responsible for any additional expenses, omissions, reconfirmation delays, or route redirections that may occur under such circumstances.

### IV RESERVATION POLICIES: DEADLINES & PAYMENTS:

#### A. INDIVIDUALS (FITS)

##### CONFIRMED

Names of the guest(s), number of guest(s), room number and category, and arrival and departure dates are required to request a reservation.

##### RECONFIRMED

To consider the reservation reconfirmed, reservation details such as names of the guest(s), nationality, passport number, room distribution, arrival and departure times, and transportation details must be sent. The reservation voucher and/or a 100% payment is required fifteen (15) days prior to check-in. Otherwise, the reservation will be automatically canceled without prior notice.

#### B. GRUPS

##### CONFIRMED

Group name, number of guest(s), room number and category, and arrival and departure dates are required to request a reservation.

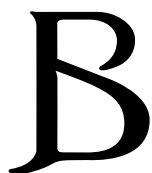
##### RECONFIRMED

A 50% prepayment is required ninety (90) days prior to check-in, otherwise the reservation will be automatically canceled without prior notice.

The remaining 50% balance, the final list of travelers and room assignments, as well as arrival and departure details and payment for any additional services, are required forty-five (45) days prior to check-in.

#### C. ROOMS REQUESTS

Special requirements are subject to availability at check in time.



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## V PAYMENT POLICIES

Payments can be made via a secure payment link sent by the reservations department or by transfer to the following account:

Beneficiary: LA CASA DE BARRANCO S.A.C Dollar Account: No. 193-1824961-1-58  
Interbank Code: 002-193-001846268070-15  
Banco de Crédito del Perú  
Jr. Lampa No. 499, Cercado de Lima, Perú Phone: 011-511-427-5600  
SWIFT: BCPLPEPL

\*Please note that all transfers from abroad must consider the commission amount of the issuing bank.

## VI CANCELLATION POLICIES

### INDIVIDUALS

All individual cancellations of 1 to 3 rooms made 16 days prior to the guest's arrival will not incur any cancellation penalty.

All individual cancellations of 4 to 9 rooms made 30 days prior to the guest's arrival will not incur any cancellation penalty.

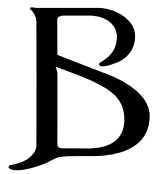
Reservations of 10 or more rooms are considered groups.

### GROUPS

All group cancellations made 91 days prior to the guests' arrival will not incur cancellation penalties if the 50% prepayment has not been made. If the 50% prepayment has been made, it will be fully credited for future reservations.

For all group cancellations made 46 days before the guests' arrival date, the 50% deposit paid will be retained as a penalty. If more than 50% has been deposited, the remaining balance will be credited for future reservations.

All group cancellations made within 46 days of the guests' arrival date will not be refunded (100% penalty).



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## VII CHECK-IN / CHECK-OUT POLICIES

### CHECK-IN 15:00 hrs (3 pm)

A credit card must be presented at reception upon check-in for possible additional expenses incurred at the hotel. Original passports must be presented, as well as documents proving foreign residency for Peruvians. In the case of minors, they must be properly identified and stay with at least one of their parents.

### CHECK-OUT 12:00 hrs (12 pm)

Full payment for additional services consumed at the hotel is required.

### EARLY CHECK-IN / LATE CHECK-OUT

Must be requested 48 hours prior to arrival

## VIII NO SHOW POLICIES

If the guest does not show up, 100% of the total nights and reserved rooms will be charged.

## IX POLICY FOR COMPLIMENTARIES, TOUR GUIDES, OR DRIVERS

COMPLIMENTARIES: For every 10 paid rooms, the eleventh will be complimentary.

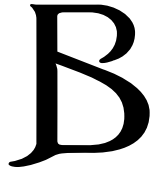
TOUR GUIDES OR DRIVERS: Special rates for tour guides and drivers are available subject to availability. Please inquire when making the reservation.

## X LAST MINUTES REQUESTS

A non-refundable payment of 100% is required for reservations made within fifteen (15) days or less prior to the guest's arrival.

## XI CHILDRENS POLICIES

One (1) child aged 5 years or younger can share a room with their parent(s) at no additional cost. Breakfast is included.



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## XII INSPECTION TRIPS, FAMILY TRIPS, AND OTHER SPECIAL RATES

Special requests should be sent to our reservations and experiences team ([reservas@hotelb.pe](mailto:reservas@hotelb.pe) and [experiencias@hotelb.pe](mailto:experiencias@hotelb.pe)), indicating the agent's name, the company they represent, their position, country of origin, hotel, requested number of nights or experience, number of rooms, as applicable, and the reason for the request.

## XIII TAX EXEMPTION

In accordance with Peruvian Law Decree 919, non-residents staying in Peru for less than 60 consecutive days may be exempt from paying accommodation sales taxes (IGV) by presenting their original passport. For Peruvian citizens, proof of permanent residence abroad must be presented at the time of check-in at the hotel. If guests do not present the necessary documents or if they are not legible, an 18% IGV charge will be applied.

**NOTE: Our policies are subject to change without prior notice.**

